Hansgrohe 25th Year Anniversary Sale Weekly Lucky Draw

General Terms & Conditions

- The following terms & conditions apply to Hansgrohe's 25th Year Anniversary Sale Weekly Lucky Draw (hereafter referred to as "the Lucky Draw").
- The Lucky Draw is valid from 26 October 2020 to 6 December 2020 2359 hours Singapore Time (SGT) (hereafter referred to as "the Lucky Draw Period").
- 3. The Lucky Draw is organised by Hansgrohe Pte Ltd (hereafter referred to as "Hansgrohe") located at 69 Mohamed Sultan Road, Singapore 239015.
- 4. By participating in the Lucky Draw, the participant fully and unconditionally accepts these terms & conditions.
- 5. By participating in the Lucky Draw, the participant agrees to accept that the decision of Hansgrohe regarding the Lucky Draw related to or connected with it, and the interpretation of these terms & conditions, is final and binding and no queries shall be entertained over any decision.
- 6. Non-compliance with or breach of any of these terms & conditions may disqualify a participant at any stage of this Lucky Draw, and any prizes won may be forfeited, withheld, withdrawn or reclaimed.
- 7. Hansgrohe reserves the right to reject entries that do not meet the stated requirements. Any decision by Hansgrohe on a participant's fulfillment of any of the stated requirements shall be final and binding.
- 8. Hansgrohe reserves the right to change the Terms and Conditions at any time without prior notice.
- 9. Hansgrohe reserves the right to substitute or replace the prize with any other prize of equal or similar value without prior notice.

Eligibility of Participants

- 10.Participants are eligible to take part in the Lucky Draw when he/she purchased any promotional products at stated promotion locations listed on the promotion page <u>www.hansgrohe.com.sg/service/promotions/25years</u>, within the Lucky Draw Period.
- 11. The Lucky Draw is open to all purchases made at Hansgrohe Pte Ltd (also known as Hansgrohe Aquademie) and/or any of our participating authorized dealers in Singapore only.

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- 12. The Lucky Draw is open to all Singapore Citizens and Permanent Residents in Singapore aged 18 year or older at time of submission.
- 13.All entries must be completed and submitted online on the form embedded on the promotion page <u>www.hansgrohe.com.sg/service/promotions/25years</u> by 6 December 2020, 2359 hours, SGT.
- 14.Employees of Hansgrohe SE (or Hansgrohe Pte Ltd) and their immediate family, staff of distributors, dealers and affiliated companies are not eligible to participate in this Lucky Draw.

Winners and Prizes

- 15. Prizes are non-negotiable, non-transferable, non-refundable or nonexchangeable, either in part or in full.
- 16. There is a total of 6 cash prizes with a total value capped at SGD 3,000 to be issued to verified winners by cheques.
- 17.1 winner will be selected by random using a random name picker every week for a cash prize with value capped at SGD 500.
- 18. The cash prizes are subject to the lowest nett price of hansgrohe products stated on the original proofs of purchase i.e. i.e. invoices or receipts capped at SGD 500, whichever is lower.
- 19. Winners will be required to submit their original proof of purchase i.e. invoice or receipts and identification for verification before the redemption of the cash prize in person.
- 20. The proofs of purchase have to clearly state the participating dealer's shop name, address, purchase date, hansgrohe promotional products purchased and official receipt/ invoice numbers.
- 21. In the event that the selected winners are not able to provide actual copies of his/her purchase receipts, his/her entry will be void and the next Participant will be picked at random as the next winner.
- 22. Winners will be contacted via email and/or telephone that are provided to Hansgrohe in their submission entry.
- 23. The names of all the winners will be published on the promotion page (<u>www.hansgrohe.com.sg/service/promotions/25years</u>) by the second week of November.

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- 24.Only winners are eligible for redemption of prizes. Prizes must be claimed from Hansgrohe within 1 month (30 days) from the date the results are published after which the uncollected prizes shall be deemed null and void.
- 25. In the event that winners are unable to collect their prizes within the given deadline (indicated on the Prize Redemption Letter), they must immediately contact and inform Hansgrohe and arrange for extension of deadline before the original deadline is up.
- 26.In the event that for any reason whatsoever, the prize winner does not claim the prize at the time stipulated by Hansgrohe, the prize may be forfeited at Hansgrohe's sole discretion. Nothing will be awarded in lieu of the prize.
- 27. The winners and his/her companions will not be reimbursed for any time they may have had to take off from work or other commitments in order to utilize the prize. Hansgrohe shall not be liable for any claims, losses, damages, injuries, costs and expenses suffered, sustained or incurred (including, but not limited to, indirect, consequential loss including death) or costs incurred due to unforeseen circumstances as a result of, or arising out of, or in any way connected with this Lucky Draw.

Exclusive License & Personal Data

- 28.By accepting the prize, the prize winner agrees to participate in all reasonable media publicity relating to the prize prior to and after the prize has been collected. This includes being featured on website and social media content and promotions as shall be required by Hansgrohe.
- 29.Hansgrohe reserves the right to publicize the winner's name and his/her purchase when publishing the results and/or for any publicity purposes.
- 30.By accepting the prize, the prize winner shall not take any action in any manner that might reasonably be anticipated to adversely affect Hansgrohe's reputation, financial condition, business prospects or agreements or arrangements with any other person or entity.
- 31.All personal data submitted for the Promotion will be used with consent provided by participants for the campaign and also other marketing updates by Hansgrohe only, in accordance to the Singapore Personal Data Protection Act.
- 32.In the event of any dispute, Singapore law will apply and Singapore Courts will have exclusive jurisdiction.
- 33.If there are any enquiries about the Promotion, you may send an email to <u>info@hansgrohe.com.sg.</u>

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